

WESLEY LIVING / WESLEY SENIOR MINISTRIES / WESLEY MISSION

Brian Harris, Chief Executive Officer

Wesley Housing Corporation of Memphis, Inc. d.b.a. Wesley Living, Wesley Senior Ministries, Inc. and Wesley at Graceland, Inc. d.b.a. Wesley Mission are essentially about people — elderly residents, staff, pastors, executives, and boards of directors — all necessary to the mission of enhancing the lives of older generations. We provide affordable retirement housing and assisted living facilities in 32 neighborhoods across West Tennessee, East Arkansas and West Kentucky. What is unique about what we do is that we also provide a host of wrap around support services to the 2,200 senior adults we serve to enhance the quality of life and to extend their ability to remain independent. To learn more about what we do and who we are, please visit our website at www.wesleyliving.com.

Wesley Living is the organizations' management company and is the primary provider of all services. The 150 staff members are community managers, maintenance staff, site support staff, universal caregivers, chaplains, administrators, service coordinators, accounting clerks, department directors, human resource professionals and executive staff. Many of the staff are leaders in the industry and play an important leadership role in many local, state and regional industry associations. Recognitions for service contributions occur on a regular basis among these associations.

A strong sector of services provided to residents is through its service coordinators. Each property is assigned a person to serve in this role to assess the needs of each senior and find ways to meet those needs through third party resources. This program is key to extending the ability of seniors to remain safely housed independently as they age. This program was expanded this year by providing this service to other multifamily housing operators of senior housing. In addition, a program has been developed to serve affordable family properties. Both programs will be marketed to other housing providers as an extension of the Wesley Living ministry.

Each of our communities is also served by our on-staff chaplain, Rev. Camille Bradley, or a field pastor from the community. These field pastors are both active and retired United Methodist clergy who demonstrate a passion for serving seniors. They each bring their own unique style of service, but in every case engage residents with opportunities for spiritual growth, counseling and faith-based activities promoting interactions and building community with one another. While it has been a challenge in the past to fill all these positions, by the end of 2022, all communities were being served.

Quality housing is the core of the Wesley Living business. With aging buildings it is incumbent upon us to find creative ways to modernize and improve these physical assets. In 2022, Wesley Living successfully wrote for and received almost \$14 million in Federal grants to modernize six communities with energy efficient and carbon emission reducing technologies and improvements. One of these communities will also install electric vehicle charges; the first in that small community. Additional grants are pending review and potential approval. More on that in next year's report.

Wesley Living was recognized by the U.S. Department of Energy for successfully participating in the Better Buildings Challenge and reducing its carbon dioxide emissions by 22 percent over the last 10 years of operations by installing energy efficient appliances, LED lighting, cool roofing and higher SEER rated HVAC units. A ceremony was held at the White House in Washington DC where Ron Budynas, COO, shared with attendees the strategies implemented to accomplish the impressive accomplishments. Additional measures will be taken over the next several years to continue the reduction of carbon emissions.

Wesley Living's core values are "service", "compassion" and "integrity". At the heart of each of those is our desire to minister. While the day-to-day operations are heavily regulated by varying government entities that tell us what and how to do what we do, they don't tell us why to do it. Our "why" is found in our mission statement which says, "In response to the love of God, our mission is dedicated to providing excellent housing and services which enhance the quality of living for elderly persons and their families". While the times we live in and the regulations we must live by will change, the reason why we do what we do, won't.

Looking Up!